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Sean Tiedgen, AICP, Executive Director

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) MEETING

Shasta Regional Transportation Agency, Salmon Room

1255 East Street, Redding, California

Wednesday, October 14, 2026, 2:30 – 3:45 p.m.

Submit public comments on any agenda item electronically before or during the meeting. Email your comments to questions@srta.ca.gov. Emailed comments will be accepted and read into the record throughout the duration of the meeting. Submit your comments prior to the agenda item being heard to ensure timely consideration. Limit your written comments to 250 words or less.

Submit public comments by U.S. Mail to Executive Assistant Amy Lindsey, Shasta Regional Transportation Agency, 1255 East Street, Suite 202, Redding, CA, 96001, to arrive no later than 5:00 p.m., one day prior to the meeting. If you are unable to participate and would like to request an accommodation for accessibility or are having technical problems joining the meeting, contact Amy Lindsey at (530) 262-6190.

Virtual Attendance Information

Topic: October SSTAC

Time: Oct 14, 2026, 02:30 PM Pacific Time (US and Canada)

Join Zoom Meeting

<https://us02web.zoom.us/j/83578492123?pwd=LbLVdP9VzKDAaollVo9pS06galdIj6.1>

Meeting ID: 835 7849 2123

Passcode: 8675309

If information is needed in another language, or parties with a disability as provided by the American Disabilities Act require special accommodations or aides in order to participate in the public meeting, SRTA should be contacted at least 48 hours prior to the meeting. If needed, call 530-262-6190.

Si se necesita información en otro idioma, o si alguien con una discapacidad según la Ley de Discapacidades de los Estados Unidos requieren adaptaciones especiales o asistentes para participar en la reunión pública, se debe contactar a SRTA al menos 48 horas antes de la reunión. Si se necesita, por favor llame 530-262-6190.

MEETING AGENDA
of the
Social Services Transportation Advisory Council

Item	Topic	Time Allotted	Presenter
1	Call to Order, Welcome and Introductions	2:30 p.m.	Chair Russell
2	Public Comment Period (Limit 3 minutes per speaker)	2:40 p.m.	Chair Russell
<i>No action or discussion shall be made on any item not appearing on the noticed agenda. Members and staff may briefly respond to statements made or questions proposed by persons exercising their public testimony. (Government Code 54954.2 (2)). The council may direct staff to place a matter of business on a future agenda. The council or staff may ask a question for clarification.</i>			
3	Action Items: a) Set Dates and Times for Upcoming SSTAC Meetings b) Approve July 15, 2026, SSTAC Meeting Minutes (attachment A)	2:50 – 3:15 p.m.	SSTAC Members
4	Discussion Items: a) Receive Performance Updates on Intercity Bus Service and Proposed Service Changes (RABA) b) Provide Potential Topics for Future Meetings (All) c) Discuss Opportunities for Filling Vacant Statutory SSTAC Positions d) Receive Updates from Transit Operators and SSTAC Members e) Receive SRTA Updates	3:15 – 3:45 p.m.	SSTAC Members, SRTA, and RABA
5	Adjourn	3:45 p.m.	Chair Russell
<u>The next SSTAC meeting is scheduled for January 20, 2027, at 2:30 p.m.</u>			

Voting Membership:

Wendy Russell	Social Service Provider for the Disabled (Non-Transportation) – Chair
Patrick Geagan	Transit User with Disabilities – Vice-Chair
Hallie Fonseca	Social Service Provider for the Disabled (Transportation)
Sheila Black	Transit User 60 years of Age or Older
Denise Highfill	Social Service Provider for Seniors (Non-Transportation)
Vacant	Social Service Provider for Seniors (Transportation)
Vacant	Social Services Provider for Persons of Limited Means
Vacant	Consolidated Transportation Services Agency (Administrator)
Kristina Devan	Consolidated Transportation Services Agency (Operator)

Alternate Voting Members (if a member from above is absent):

Tamy Quigley	Additional Member
Kelly Babcock	Additional Member
Donald Kirk	Additional Member
Vacant	Additional Member
Vacant	Additional Member

Transit Technical Support Staff:

Zachary Bonnin, Yujin Copland	Redding Area Bus Authority (RABA)
Jennifer Pollom, Sean Tiedgen, Laurent Beauregard,	Shasta Regional Transportation Agency (SRTA)
Abigail Carlson	

Brief Transportation Acronym Cheat Sheet:

Acronym	Term
SRTA	Shasta Regional Transportation Agency
SSTAC	Social Services Transportation Advisory Council
RABA	Redding Area Bus Authority
CTSA	Consolidated Transportation Services Agency
DHCL	Dignity Health Connected Living (CTSA)
TDA	Transportation Development Act
UTN	Unmet Transit Needs
TNA	Transit Needs Assessment
STA	State Transit Assistance (source of TDA funding)
LTF	Local Transportation Fund (source of TDA funding)
SCTP	Shasta Coordinated Transportation Plan
LCTOP	Low-Carbon Transit Operation Program
SGR	State of Good Repair
FTA	Federal Transit Administration
CTA	California Transit Association
SHOPP	State Highway Operations and Protection Program
CalSTA	California State Transportation Agency

Attachments:

Attachment A: July 15, 2026, Unapproved SSTAC Meeting Minutes

Meeting Notes

SHASTA REGIONAL TRANSPORTATION AGENCY
SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) MEETING
Wednesday, July 15, 2026, 2:30-3:30 p.m.
Salmon Room
1255 East Street, Suite 202, Redding, California

*MEETING WAS HELD IN-PERSON WITH REMOTE PUBLIC PARTICIPATION AVAILABLE VIA
TELECONFERENCE*

(Note: The following meeting notes are not intended to serve as a transcript or verbatim record of the proceedings of the SSTAC, but rather as a record of the meeting time, place, attendance, and actions taken, if any.)

Item #1 **Call to Order, Welcome and Introductions**

Chair Russell called the meeting to order at 2:35 p.m.

SSTAC members Kelly Babcock, Brody Wilbourn, Tamy Quigley, Kristina Devan, and Don Kirk were present.

SRTA staff, Senior Transportation Planner Jennifer Pollom, was present.

Item #2 **Public Comment Period**

No one wished to speak.

Item #3 **Information Items**

a. **Receive Presentation on the Caltrans District 2 Transit Plan (Caltrans)**

Caltrans D2 Transit Coordinator Kelly Babcock stated that Caltrans has been working on a statewide transit plan which will be broken up into districts. District 2 is working on improvements to frequency and reliability, safety and security, expansion of service coverage, and how to best support the local transit agencies in our area. Caltrans is looking for feedback from transit agencies, local community members, community-based organizations, and people who ride the bus.

Steer Team, MIG staff Noe Noyola gave a brief explanation of the Caltrans District Transit Plan and their focus areas. The presentation covered high-priority corridors and stops, high-priority transit infrastructure needs on state routes and will explore opportunities for Caltrans and its partners to improve transit access, reliability, and connectivity.

Steer Team, Michael Snavelly, discussed the technical analysis and input from transit operators.

The Steer Team opened a discussion with SSTAC members and received feedback on the following items:

Significant Barriers to Public Transportation

- Riders with low vision, hearing, or physical barriers.
- Weather and climate. Unsafe conditions.
- Unhoused riders bringing excess cargo on buses that block isles and space for other wheelchair users causing riders to wait for the next bus.
- Other challenges for wheelchair riders include: Narrow bus stops, specifically on Branstetter Lane, and stops with gravel sidewalks such as Clear Creek Market.
- Paratransit providers such as DHCL struggle with steep driveways, folks with mental health disabilities, and the need for better access to dialysis centers.

Improvement Priorities – SSTAC members chose their top priorities.

- Park & Ride pick-up & drop-off area.
- ADA accessible sidewalks and streets around bus stops.
- Bike Lanes – Debris Removal!
- Theft deterrent, durable transit stop amenities (shelter, seating, and lighting) and maintenance.
- Extreme weather shelter improvements. To better accommodate and comply with ADA requirements for electric wheelchairs and riders waiting at stops, construct larger bus stops with better overhead coverage to keep all riders shaded in the summer and dry in the winter. Address safety concerns regarding icy sidewalks for riders.
- Construct more charging stations.

Item #4

Action Items

a. Set Dates and Times for Upcoming SSTAC Meetings

The SSTAC set the following meeting date for 2027:

- January 20, 2027, 2:30-4:30 p.m.

b. Approve April 8, 2026, SSTAC Meeting Minutes

No corrections/additions. SSTAC member Don Kirk made a motion to approve the April 8, 2026, meeting minutes. By motion made, seconded (Kirk/Wilbourn). Motion carried, 5-0, with one abstention from member Kristina Devan.

Item #5

Discussion Items

a. Receive Update on North State Intercity Bus Route (RABA)

RABA Transit Operations Program Manager Brody Wilbourn gave a brief update to the committee. RABA is hopeful to start the new service by the end of the month. A ribbon cutting ceremony has been planned for the end of August.

b. Provide Potential Topics for Future Meetings (All)

SRTA Senior Transportation Planner Jennifer Pollom spoke about staff changes at SRTA. Ms. Pollom would like to introduce new staff at the next meeting.

RABA Transit Operations Program Manager Brody Wilbourn will provide performance updates on the following: Intercity Bus Service and proposed service changes to restructure Route 4, Discontinue Route 15, and restructure Route 44X.

c. Receive Updates from Transit Operations and SSTAC Members

New staff changes at Dignity Health Connected Living. With the departure of DHCL Transportation Director Dave Koentopf, DHCL has hired Kristina Devan as the Interim Transportation Director.

New staff changes at the Disability Action Center (DAC). The current director has vacated the position and Chair Russell and Carolyn Nava are now co-directors.

Caltrans District 2 Division Manager Tamy Quigley gave project updates. Pit River Nation is doing a transit plan within their 100-mile square area which covers a couple of counties. If you're interested, please reach out to Kelly Babcock for more information. Pit River Nation is looking to make some changes with their land at the State Route 89 and 299, we call it the four corners, with some economic development. There's an ad hoc RABA station/mobility hub with some discrepancy around ownership and usership. Caltrans is actively looking to maintain it, if not at this exact site or somewhere near, to ensure the service location is available within Shasta County for riders.

Ms. Quigley stated that Caltrans is doing a feasibility study to enhance the multimodal options out to Whiskeytown. Caltrans is also looking at doing a project initiation document for some multimodal options down SR 273. The focus will be Breslauer Way to Bonnyview Road and Bruce Drive in Anderson will also be looked at filling that first mile, last mile gap.

d. Receive SRTA Updates

No further updates.

There being no other business to discuss, Chair Russell adjourned the meeting at 4:30 p.m.

Item #6 Adjourn

Respectfully submitted,

LB/acl