

Meeting Notes

SHASTA REGIONAL TRANSPORTATION AGENCY
SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) MEETING
Wednesday, July 15, 2026, 2:30-3:30 p.m.
Salmon Room
1255 East Street, Suite 202, Redding, California

*MEETING WAS HELD IN-PERSON WITH REMOTE PUBLIC PARTICIPATION AVAILABLE VIA
TELECONFERENCE*

(Note: The following meeting notes are not intended to serve as a transcript or verbatim record of the proceedings of the SSTAC, but rather as a record of the meeting time, place, attendance, and actions taken, if any.)

Item #1 **Call to Order, Welcome and Introductions**

Chair Russell called the meeting to order at 2:35 p.m.

SSTAC members Kelly Babcock, Brody Wilbourn, Tamy Quigley, Kristina Devan, and Don Kirk were present.

SRTA staff, Senior Transportation Planner Jennifer Pollom, was present.

Item #2 **Public Comment Period**

No one wished to speak.

Item #3 **Information Items**

a. **Receive Presentation on the Caltrans District 2 Transit Plan (Caltrans)**

Caltrans D2 Transit Coordinator Kelly Babcock stated that Caltrans has been working on a statewide transit plan which will be broken up into districts. District 2 is working on improvements to frequency and reliability, safety and security, expansion of service coverage, and how to best support the local transit agencies in our area. Caltrans is looking for feedback from transit agencies, local community members, community-based organizations, and people who ride the bus.

Steer Team, MIG staff Noe Noyola gave a brief explanation of the Caltrans District Transit Plan and their focus areas. The presentation covered high-priority corridors and stops, high-priority transit infrastructure needs on state routes and will explore opportunities for Caltrans and its partners to improve transit access, reliability, and connectivity.

Steer Team, Michael Snavely, discussed the technical analysis and input from transit operators.

The Steer Team opened a discussion with SSTAC members and received feedback on the following items:

Significant Barriers to Public Transportation

- Riders with low vision, hearing, or physical barriers.
- Weather and climate. Unsafe conditions.
- Unhoused riders bringing excess cargo on buses that block isles and space for other wheelchair users causing riders to wait for the next bus.
- Other challenges for wheelchair riders include: Narrow bus stops, specifically on Branstetter Lane, and stops with gravel sidewalks such as Clear Creek Market.
- Paratransit providers such as DHCL struggle with steep driveways, folks with mental health disabilities, and the need for better access to dialysis centers.

Improvement Priorities – SSTAC members chose their top priorities.

- Park & Ride pick-up & drop-off area.
- ADA accessible sidewalks and streets around bus stops.
- Bike Lanes – Debris Removal!
- Theft deterrent, durable transit stop amenities (shelter, seating, and lighting) and maintenance.
- Extreme weather shelter improvements. To better accommodate and comply with ADA requirements for electric wheelchairs and riders waiting at stops, construct larger bus stops with better overhead coverage to keep all riders shaded in the summer and dry in the winter. Address safety concerns regarding icy sidewalks for riders.
- Construct more charging stations.

Item #4

Action Items

a. Set Dates and Times for Upcoming SSTAC Meetings

The SSTAC set the following meeting date for 2027:

- January 20, 2027, 2:30-4:30 p.m.

b. Approve April 8, 2026, SSTAC Meeting Minutes

No corrections/additions. SSTAC member Don Kirk made a motion to approve the April 8, 2026, meeting minutes. By motion made, seconded (Kirk/Wilbourn). Motion carried, 5-0, with one abstention from member Kristina Devan.

Item #5

Discussion Items

a. Receive Update on North State Intercity Bus Route (RABA)

RABA Transit Operations Program Manager Brody Wilbourn gave a brief update to the committee. RABA is hopeful to start the new service by the end of the month. A ribbon cutting ceremony has been planned for the end of August.

b. Provide Potential Topics for Future Meetings (All)

SRTA Senior Transportation Planner Jennifer Pollom spoke about staff changes at SRTA. Ms. Pollom would like to introduce new staff at the next meeting.

RABA Transit Operations Program Manager Brody Wilbourn will provide performance updates on the following: Intercity Bus Service and proposed service changes to restructure Route 4, Discontinue Route 15, and restructure Route 44X.

c. Receive Updates from Transit Operations and SSTAC Members

New staff changes at Dignity Health Connected Living. With the departure of DHCL Transportation Director Dave Koentopf, DHCL has hired Kristina Devan as the Interim Transportation Director.

New staff changes at the Disability Action Center (DAC). The current director has vacated the position and Chair Russell and Carolyn Nava are now co-directors.

Caltrans District 2 Division Manager Tamy Quigley gave project updates. Pit River Nation is doing a transit plan within their 100-mile square area which covers a couple of counties. If you're interested, please reach out to Kelly Babcock for more information. Pit River Nation is looking to make some changes with their land at the State Route 89 and 299, we call it the four corners, with some economic development. There's an ad hoc RABA station/mobility hub with some discrepancy around ownership and usership. Caltrans is actively looking to maintain it, if not at this exact site or somewhere near, to ensure the service location is available within Shasta County for riders.

Ms. Quigley stated that Caltrans is doing a feasibility study to enhance the multimodal options out to Whiskeytown. Caltrans is also looking at doing a project initiation document for some multimodal options down SR 273. The focus will be Breslauer Way to Bonnyview Road and Bruce Drive in Anderson will also be looked at filling that first mile, last mile gap.

d. Receive SRTA Updates

No further updates.

There being no other business to discuss, Chair Russell adjourned the meeting at 4:30 p.m.

Item #6 **Adjourn**

Respectfully submitted,


LB/acl