

STAFF REPORT



MEETING DATE:	September 30, 2026
SUBJECT:	Receive Redding Area Bus Authority's Coordinated Transportation Services Agency (CTSA) Report Through Fiscal Year-End 2025/26— Information Only
AGENDA ITEM:	7-4
STAFF CONTACT:	Jennifer Pollom, AICP, Senior Transportation Planner Abigail Carlson, Assistant Transportation Planner

STAFF RECOMMENDATION:

It is recommended that the board of directors receive Redding Area Bus Authority (RABA)'s Coordinated Transportation Services Agency (CTSA) performance report for Fiscal Year-End (FY) 2025/26.

DISCUSSION:

Attached is RABA's FY 2025/26 CTSA report which summarizes CTSA service performance for the months of July 2025 – June 2026 using the RABA-approved "rural" performance metrics for the CTSA service. RABA became the CTSA for the Shasta Region on July 1, 2025, and is tasked with providing quarterly reports to the SRTA Board of Directors as part of their memorandum of understanding with SRTA. In March 2026, RABA combined CTSA and paratransit (ADA) services to maximize efficiency of rides on vehicles.

Overall, CTSA service ridership decreased by 554 trips compared to FY 2024/25, a 5.3% decrease. The decline in ridership may be the result of CTSA and paratransit service consolidation onto the same service vehicles, including potential priority given to paratransit riders over CTSA riders based on federal and state program requirements, increased eligibility of CTSA riders as paratransit riders, or other factors. Staff is seeking additional details from RABA and Dignity Health Connected Living (DHCL) on the impacts of combining CTSA and RABA complementary paratransit services together.

This item is information only.

FISCAL IMPACT:

There is no fiscal impact associated with receiving this report. RABA is reimbursed for providing eligible CTSA services in the Shasta Region up to the maximum five percent allowable under the Transportation Development Act annually.

Sean Tiedgen, AICP, Executive Director

Attachment: CTSA Report Through End of Fiscal Year 2025/26

CTSA Performance Metrics – Fiscal Year 2025/26

Rural	Performance Measures									Previous Year		Fiscal Year-to-Date					
									Marginal				Change				
	Passenger	Vehicle	Vehicle	Passengers	Passengers	On Time	OTP	Marginal Operating	Cost per	Pass per	Pass per	Passenger	from	Passengers	Passenger	Passengers	Passenger
	Trips	Revenue	Revenue	per Hour	per Mile	Performance	Standard	Cost per Passenger	Passenger	Hour	Mile	Trips	Previous	per Hour	Per Hour	Per Mile	per Mile
Fiscal Year 2025/26		Hours	Miles				(Min)	(Max)	(Max)				Year		(Min)		(Min)
July	952	673	13,434	1.41	0.07	78.04%	90.00%	\$ 65.22	\$ 20.00	2.11	0.11	952	6%	1.41	3.00	0.07	0.10
August	910	672	13,027	1.35	0.07	83.05%	90.00%	\$ 53.17	\$ 20.00	1.75	0.08	1,862	-5%	1.38	3.00	0.07	0.10
September	933	652	13,425	1.43	0.07	78.19%	90.00%	\$ 55.29	\$ 20.00	1.64	0.08	2,795	-1%	1.40	3.00	0.07	0.10
October	1,014	702	13,770	1.44	0.07	76.49%	90.00%	\$ 54.66	\$ 20.00	1.63	0.08	3,809	2%	1.41	3.00	0.07	0.10
November	796	558	11,427	1.43	0.07	75.65%	90.00%	\$ 57.64	\$ 20.00	1.59	0.08	4,605	2%	1.41	3.00	0.07	0.10
December	848	672	11,830	1.26	0.07	76.68%	90.00%	\$ 59.84	\$ 20.00	1.72	0.09	5,453	1%	1.39	3.00	0.07	0.10
January	770	576	10,515	1.34	0.07	77.57%	90.00%	\$ 59.05	\$ 20.00	1.44	0.08	6,223	0%	1.38	3.00	0.07	0.10
February	611	478	8,704	1.28	0.07	76.36%	90.00%	\$ 58.33	\$ 20.00	1.47	0.08	6,834	-4%	1.37	3.00	0.07	0.10
March	765	457	9,117	1.67	0.08	71.20%	90.00%	\$ 45.79	\$ 20.00	1.54	0.08	7,599	-6%	1.40	3.00	0.07	0.10
April	816	447	9,095	1.83	0.09	75.48%	90.00%	\$ 41.64	\$ 20.00	1.48	0.07	8,415	-8%	1.44	3.00	0.07	0.10
May	752	466	8,997	1.62	0.08	79.19%	90.00%	\$ 46.76	\$ 20.00	1.40	0.07	9,167	-9%	1.46	3.00	0.07	0.10
June	636	376	7,731	1.69	0.08	81.36%	90.00%	\$ 44.56	\$ 20.00	1.26	0.07	9,803	-10%	1.48	3.00	0.07	0.10
Total	9,803	6,729	131,072	1.48	0.07	77.44%	90.00%	\$ 53.50	\$ 20.00	1.59	0.08	Average		1.41	3.00	0.07	0.10

